



INNER-CITY SOFTWARE

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Contract Between Inner-City Software and the Final Call Online

Inner-City Software, Inc., heretofore referred to as ICS, agrees to provide services to the Final Call Online, heretofore referred to as FCN, based on the Terms of Service as described below.

Terms of Service:

ICS will host FCN's Web server on ICS's premises using ICS's T-1 connection to the Internet. For such service, FCN agrees to pay ICS \$400.00 a month. Services include:

- a) physical space for FCN server
- b) nightly tape back-up of FCN Web server
- c) technical support from 9 a.m. to 7 p.m., Monday through Friday
- d) 1.2 gigabytes of data transfer per month. 1.2 gigabytes are the total number of bytes for all Internet services to and from FCN Web server. Each additional gigabyte will cost \$45.00 a month.
- e) CIR of 768k with T1 burst up to 1.544GB data rate.

ICS will provide FCN with 24-hour monitoring of FCN's Web server at a rate of \$30 per month. ICS Internet monitors will individually monitor each Web site on the server on a 6-minute cycle. When two consecutive cycles (i.e., 12 minutes) fail to open a Web site, an ICS technician will be alerted and an e-mail forwarded to FCN regarding this failure. ICS will attempt to contact FCN by phone to assist FCN in resolving the issue(s).

All hardware-related issues are covered in this option. Any problems related to software and/or the operating system that are not related to interaction or problems with other ICS infrastructure will be billed at the prevailing hourly support rate of \$75.00.

I, Barnar Cushmeer Muhammad, who is duly authorized to execute agreements on behalf of the Final Call Online, have accepted the Terms of Service and the following options by my initials in the blank space:

This agreement is entered into and is binding under the applicable laws of the State of Massachusetts.

Barnar Cushmeer Muhammad
Final Call Online

Kenneth Granderson
Inner-City Software, Inc.

Date

Date